

Welcome to IAG's Secure Tide Spam Filter Service

...powered by Appriver

With the implementation of the Secure Tide Spam Filter Service all email sent to your domain is routed directly to the spam filter before ever reaching your network. The Spam Trap employs a number of sophisticated detection methods and algorithms to identify valid mail and filter out spam mail, phishing attempts, and messages containing viruses which are quarantined as "Held Mail". The Spam Trap is updated continuously to bend and flex to provide security against the newest spam campaigns.



Check out what Secure Tide is doing for you at <https://cp.appriver.com>

Email Address:

Enter your full email Address

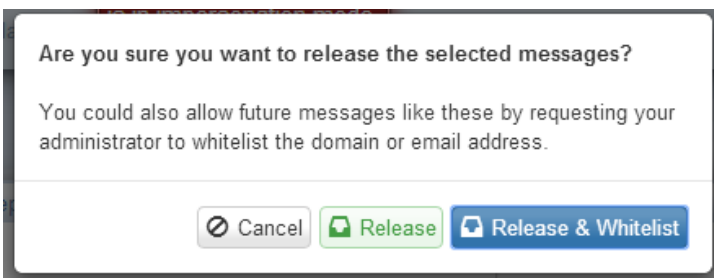
Password: default123

(password reset options are available after the first login)

SpamLab:

- Home- View statistics of incoming spam
- Spam- View and delete or release messages that have been identified as Spam
- Virus- View and delete or release messages that have been identified as containing a virus
- Released- View messages that were released from Held Mail by you or IAG
- Trash- View messages that have been deleted
- Report Settings- control the settings and schedule of your Held Mail Report
- Alias- review any alias/secondary email addresses associated with your account
- Support- View tutorials and access web help for Spam Lab

Releasing Valid Mail from the Held Mail Quarantine:



- Mark the checkbox to the left of the valid mail and select RELEASE from the Menu
- Choose Release to allow mail from this sender ONE-TIME
- Choose Release and Whitelist to always allow messages from this sender